What is THE PEP Clearing House?

- Web-portal designed to facilitate exchange of information & knowledge across Transport, Environment and Health sectors
- Aims to address needs of countries of EECCA & SEE
- Dissemination & exchange of evidence-based knowledge, methods, tools & good practices
- Aims to improve cooperation between international, governmental, and inter-governmental organisations, regional & local authorities, as well as NGOs & Academia
THE PEP Clearing House, Statistics

- **Launch:** November 2005
- **Documents available:** 655
  - 70% in English, 25% in Russian & 5% in French
- **Visits per month:** on average between 1,000-1,200
- **Coverage:** more than 100 topics relevant to *Transport, Health & Environment*

Clearing House - current setbacks

**Content:**
- Key messages
- Partial document upload
- User contributions relatively low

**Technological:**
- Broken links
- Error pages
- Editing problems
Clearing House - current setbacks

Causes:

• Technology evolved since 2005, CH falling behind on updates
  o UNOG transfer to a new server (latest, in 2011)
  o Service provider evaluation - e.g. outsourced tracker software
  o User-friendliness - limited search options, uploading mechanism

• No permanent Content Manager & IT specialist – ad hoc reviews since 2005/2006

THE PEP Clearing House
“My Clearing House”

Focal Points and other users can:

• manage & edit their documents
• modify their personal details (phone number, email address, etc.)
• communicate among each other
THE PEP Clearing House

Key messages

THE PEP Clearing House

Web-based uploading mechanism
Way forward THE PEP Clearing House

Option A - Short-term

WHAT:
Fixing existing malfunctions -
- Technological – broken links, tracker software, file attachments, edits, etc.
- Content – updating key messages, uploading documents, tracking correct information for broken links, etc.

HOW:
- Provide short-term Content Manager, IT services, necessary software upgrades
- Time frame: December 2012 – April 2013

Option B - Mid-term

WHAT:
- Fixing existing malfunctions (Technological & Content)
- Update technology & improve tech options (search options, user-friendliness, ensure competitiveness & usefulness of service provided)

HOW:
- Ensure resources for Content Manager, IT, & software updates
- Time frame: 2013 (ahead of 4 HLM)
WHAT:
Provide complementary services, such as for example:
- **Information Dissemination & Communication with Users**
  - Newsletter & Calendar
  - Electronic forums
- **Information Resources**
  - Databases & Statistics
  - Capacity-building & Training
- **Expertise**
  - Analytical & Advisory services
  - Roster of experts

HOW:
- Ensure on-going resources for full-time Content Manager, IT, & software updates
- Enlist participation/contributions from Experts, especially for Analytical & Advisory services, Newsletter articles & moderation of forums
- Time frame: following on from the 4HLM
Thank you for your attention!
www.thepep.org